

Concrete Armor Installation Agreement

The following is important information that must be understood and agreed upon prior to installation. Please read the following paragraphs carefully. No adjustments can or will be made after installation is complete.

Things to expect:

1. All components, with the exception of the sealer, are water based. They will not harm plants, grass or shrubbery. However, you may experience a slight discoloration from small particles of the muriatic acid used to etch the concrete. Be assured that no permanent damage will result from its contact with plants, grass, etc.
2. Every effort is taken to ensure a clean operation and eliminate out-of-place material. However, occasionally some small amounts can get by drop cloths and shields and can be seen on the grass. As these small amounts are unsealed, they will disappear very shortly after a watering or two. The next mowing should eliminate any residual amounts. (They will not harm your lawn mower.) Any over spray that is not removed prior to our exiting the job site can be easily removed with a cloth dampened with lacquer thinner or similar solvent. Should this become necessary, take care not to allow the solvent to contact the new surface.
3. Bushes, shrubs and lawn edges may need to be trimmed, covered or removed to gain suitable access to the concrete. Minor landscaping is included in the bid. Anything deemed excessive may incur additional charges. We highly recommend (if possible) that all bushes, trees and flowers be trimmed back at least 1 foot from the concrete. The sod should be edged back a minimum of 1 inch from the concrete. Also, the concrete will need to be kept dry for the duration of most jobs and for an additional 24 hours after completion. During summer months, it's best to water heavily the night before the work begins and shut the necessary sprinklers off until it's cleared by your installer to turn them back on. Water damage caused by anything besides mother nature resulting in extra time, labor or materials will incur additional charges.
4. The majority of prep and skim/spray work cannot be performed in rainy conditions. Also, the sealer cannot be applied in extreme heat or windy conditions. This can often cause scheduling delays. In addition, major prep work can be time consuming, but is absolutely necessary to ensure a quality installation. Your understanding and cooperation is requested and gratefully appreciated. Concrete Armor will not be held responsible for scheduling delays due to inclement weather.
5. The seal coat is one of the most important parts of any overlay system. It not only protects the overlay from the elements but improves its appearance and is essential to its longevity. Small bubbles are normal in a seal coat and will wear off very quickly. Occasionally, large heat bubbles form. If there are only a few 5-10 they too will wear off soon as well. If there are too many they will be repaired at no charge.
6. Concrete Armor reserves the right to charge accordingly for any unforeseen conditions that may constitute additional labor and materials that exceed original bid pricing. Customer will be informed prior to any changes. Original bid price is for existing conditions only. Any changes to the surface or additions to the original bid may incur additional charges. No work will be performed, nor agreement made, unless specified in writing.

Guarantees/Liabilities

Concrete Armor warrants to the customer for a period of 1 year against delaminating, chipping and excessive color fading. Said warranty is provided under normal wear and tear conditions and does not apply to "abusive" conditions. This warranty applies to Concrete Armor's cement based products only and does not under any circumstances cover paint, stains, dye's, sealers or the integrity of the concrete substrate. Any failure of the surface beneath the Concrete Armor system after installation, for any reason, will not be the responsibility of Concrete Armor. All repair cost incurred in repairing substrate failure are the sole responsibility of the customer.

Cracks corners and edges

Stress cracks appear in concrete for a number of reasons. Concrete Armor repairs all cracks with a two-part crack repair product. Every possible precaution is taken to eliminate the conditions causing the crack. However, because of the numerous conditions that can cause cracks, Concrete Armor cannot, under any circumstances warranty any repaired cracks or guarantee that new cracks will not form. Any cracks appearing after job completion can be fixed but will be charged accordingly.

Small broken corners and chipped edges can be repaired but in most situations should be left alone. Due to the high failure rate of small edge repairs, Concrete Armor will not guarantee any edge or corner repairs.

Deposit and Payments

A deposit of 10% (non-refundable) will be collected when reserving a date to begin work. A retainer of 40% will be required upon date of arrival to start the work. The remaining 50% must be paid immediately upon completion of the work. Customer agrees to pay any and all attorney and collection cost incurred in the collection of any amount owing.

I have read and fully understand the above information. I hereby agree to it in its entirety and the terms stated above by signing.

Printed Name _____

Signature _____

date _____